



BILIRAN ELECTRIC COOPERATIVE, INC.

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“KABAG-UHAN UG KALAMBUAN

- sa 33 Malauman ang Katumanan”

Cabucgayan Municipal Gymnasium

November 26, 2016

■ **2015 ANNUAL REPORT**



MISSION

To provide reliable, safe, quality and efficient electric service for a developed and progressive Biliran Province

VISION

An electric distribution utility recognized as a hallmark of excellence by providing premium customer satisfaction by 2030



CORE VALUES
(GoD HEART)

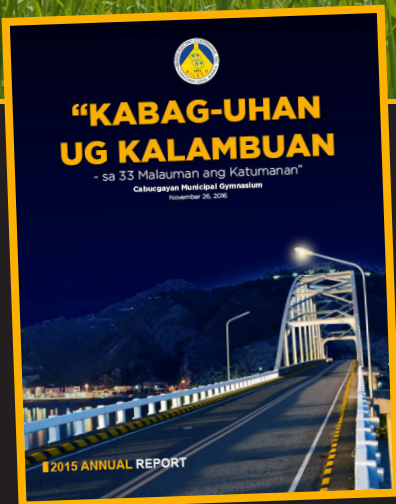
- Godliness
- Accountability
- Discipline
- Respect
- Honesty
- Teamwork
- Excellence



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2015 Operational Highlights



about the cover

Guided by its new vision, BILECO is steadfast in its desire to bring about substantial change in all facets of its operation especially on the way services are being delivered to member-consumers. The takeoff which commenced this year becomes the turning point of the Coop as more ambitious projects are underway. This year's theme "Kabag-uhan ug Kalambuan - sa 33 Malauman ang Katumanan" aptly underscores our spirit of optimism towards change as we altogether take great leaps and bold steps geared toward the attainment of our vision.

KABAG-UHAN UG KALAMBUAN

-sa 33 Malauman ang Katumanan

PROGRAMME

29th Annual General Membership Assembly

PART I

8:00 AM - 3:00 PM | Registration, Distribution of Annual Report and Raffle Tickets

PART II - OPENING PROGRAM - 11:00 AM

Invocation	FR. ARNULFO C. CORDETA <i>BOD-Cabucgayan</i>
Parade of Colors	BILECO Linemen
Pambansang Awit	Sound System
Biliran Hymn	Sound System
Welcome Address	HON. EDWIN R. MASBANG <i>Municipal Mayor of Cabucgayan</i>
Welcome Message	DIR. JUAN R. AVILA, JR. <i>BOD President</i>
Pasundayag	BILECO Family
Message from the General Manager	ENGR. GERARDO N. OLEDAN <i>OIC-General Manager</i>
Introduction to the Guest Speaker	MICHAEL M. GABING <i>HRA Supervisor</i>
Message from the Guest Speaker	PROF. ROWALDO R. DEL MUNDO <i>Professor, University of the Philippines-Diliman</i>

Symbolic Switch-on Ceremony of the NEA-SEP 2014 and 2015 Sitios

PRESENTATION OF PLAQUES AND CITATIONS

- Plaque of Appreciation to the Guest Speaker
- Plaque of Appreciation to the Host Municipality
- Plaque of Recognition to Dir. Rolando Z. Gozon

Message	ROLANDO Z. GOZON <i>Outgoing BOD of Kawayan</i>
Closing Remarks	FR. ARNULFO C. CORDETA <i>BOD Member, Cabucgayan</i>

PART III - ORDER OF BUSINESS

- Calling to Order
- Determination of Quorum
- Reading of the Notice of Meeting
- Reading the Minutes of the Previous Annual Meeting
- Approval of the Minutes
- Presentation of the 2015 Annual Report
- Plenary Agenda
 - ECs Conversion Options under R.A. 10531
 - Establishment of BILECO Collection Centers in all Districts
- Open Forum

PART IV - ELECTRONIC ATTENDANCE RAFFLE

PART V - ADJOURNMENT

EMCEE: ANN-MARIE B. MERACAP & ALLAN JOSEPH S. BORRINAGA

MINUTES SA IKA-28 NGA TINUIG NGA PANAGTIGOM SA MGA MIYEMBRO-KONSUMEDOR SA BILIRAN ELECTRIC COOPERATIVE, INC. (BILECO) NGA GIPAHIGAYON NIADTONG MAYO 23, 2015 DIDTO SA LOWER BNAC CAMPUS SOCIAL HALL, SAN ISIDRO, BILIRAN, BILIRAN

Pormal nga giablihan ug gisugdan ang maong panagtigom pinaagi sa usa ka hamubong programa mga 1:24 ang takna sa hapon. Ang maong kalihukan gituyo gayud pag-andam sa tig pasiugda sa tumong nga dasigun ug iabi-abi ang gibana-bana nga mga 1,456 ka mga miyembro-konsumedor nga misalmot sa maong okasyon. Ang han-ay sa maong programa mao kining mosunod:

Opening Program:

1. Invocation - Sound System
2. Parade of Colors - BILECO Linemen
3. National Anthem - Sound System
4. Welcome Address - Hon. Angel Bacatano
Vice Mayor – Biliran
5. Welcome Message - Dir. Cesar D. Cordeta
6. Surprise Number - BILECO Family
7. Message - Engr. Gerardo N. Oledan
OIC-General Manager BILECO
8. Video Presentation - 2014 Performance Highlight
9. Dance Number - BILECO OJTs and Staff
10. Symbolic Switch-on Ceremony of NEA-SEP 2014 Sitios
11. Presentation of Plaques and Citations

“SEE YOU LATER”, ANG BAG-ONG TERMINO SA GOODBYE

Atol gayod niining tigom gihimo ni Dir. Garabiles, BOD sa distrito sa Culaba, ang iyang pagpanamilit ug pagpasalamat sa natapos niyang tulo (3) ka termino isip representante sa nahisgutang distrito.

Sa iyang mensahe, iya usab nga gitataw nga nagmabungahon ang iyang pag-alagad tungod usab ug gumikan sa pakighuisa sa management ug sa mga miyembro-konsumedor. Iyang gitapos ang iyang gi huwatang pamahayag pinaagi sa pag-awhag sa tanan nga ipadayon ang mga maayong lakang nga gisugdan na nga ipatuman alang sa kalambuan sa tanan.

ORDER OF BUSINESS

1. Call to Order

Human masiguro nga adunay korum, si Dir. Cesar D. Cordeta nga mao ang pangulo sa BILECO Board of Directors medeklara sa opisyal nga pagsugod sa tigom mga alas 3:10 ang takna sa hapon.

2. Reading of the 27th AGMA Minutes

Si Dir. Garabiles, isip maong Sekretaryo sa BILECO Board of Directors, mibasa sa minutas sa milabayng ika-27 nga AGMA nga gipahigayon didto sa distrito sa Cabucgayan.

Human sa maong pagbasa, adunay mga pangutanang mitumaw mismo sa minutes. Si Fr. Arnulfo Cordeta, usa

ka miyembro-konsumedor sa distrito sa Cabucgayan, nangutana kung ang minutes ba sa milabay nga panagtigom tangkod ba kini nga nagmantala sa tinuoray gayod nga nahisgutang sa maong tigom. Midugang pa siya sa pag-ingon nga namugna kining maong pangutana tungod kay daghan siya ug mga suhestiyon sa maong tigom apan wala man kini nahimantala sa maong minota.

Mahitungod sa gipadalang mensahe ni Cong. Espina nga gibasa atubangan sa kadaghanan daw, migawas kini diha sa minutes nga iyaha sa nagbasa ang nagpadala sa maong mensahe kay wala man kini ibutang sa quotation nga mao unta ang saktong pamaagi. Sa katapusan sa iyang komento, si Fr. Cordeta misugyot nga aron masabtan sa tanan ang mga diskasyon ug gipanaghisgutang mas maayo unta kung ang minutes isulat ug buhaton sa atong kaugalingung sinultian. Kining maong sugyot gisegundahan usab ni Mrs. Cecilia Rosales, usa ka miyembro-konsumedor sa distrito sa Biliran.

Isip tubag sa maong sugyot, si Dir. Cordeta ,miila ug mipasalig nga tumanon kini sa mga musonud nga tigom.

3. Approval of the Minutes

Human hashasi ang porma ug mga naglangkob sa minutas, giaprubahan kini pinaagi sa mosyon ni Mrs. Rebecca Salloman nga gisegundahan usab ni Mrs. Salvacion Jornales.

4. Presentation of the 2014 Annual Report (Thru Video)

5. Plenary Agenda

Pag-apruba sa Collective Bargaining Agreement (CBA) para sa tuig 2014-2019

Si Mrs. Ma. Leizyl Q. Garcia, ang Finance Services Department (FSD) Manager sa BILECO, mipasabot sa kadaghanan unsa ang CBA ug ang hinungdan ngano nga kini kinahanglang patas-an.

Si Engr. Reynaldo B. Rostata, miyembro-konsumedor sa distrito sa Naval, mipahayag sa iyang pag-uyon ug pagsuporta sa gipahayag nga tuyo ug tumong bahin sa CBA. Midugang pa siya sa pag-ingon nga katungdanan gayud sa usa ka establisimento o institusyon ang paglantaw ug pagsiguro sa kaayuhan ug katungod sa matag-employado. Sa mosyon ni Engr. Rostata, sinigundahan ni Mrs. Rebecca Salloman, naaprubahan sa kadaghanan ang mosunod nga resolusyon:

GENERAL ASSEMBLY RESOLUTION NO 2014-01 (GAR NO. 2014-01)

A RESOLUTION APPROVING BILECO'S COLLECTIVE BARGAINING AGREEMENT (CBA) FOR THE CY: 2014-2019

6. OPEN FORUM

Si Mrs. Cecilia Rosales, usa ka miyembro-konsumedor sa distrito sa Biliran, nanginsayod kung aduna bay Patronage Refund ug Dividend ang BILECO kay kooperatiba man kini?

Isip tubag sa maong pangutana, si Finance Manager nga si Mrs. Leizyl Garcia mipatin-aw nga makahatag lamang ang kooperatiba ug Patronage Refund ug Dividend kung ang iyang financial status sa maong kooperatiba anaa sa "positive margin". Midugang pa gayud siya sa pag-ingun nga sukad pa sa pagkatukod sa BILECO hangtod tuig 2014, ang gitawag nga "accumulated margin" nagpabilin sa negatibong kahimtang tungod kini sa kasamtangang estado sa BILECO nga usa ka "non-stock" ug "non-profit" nga buot ipasabot, dili "income" o "kita" ang iyang gilantaw. Kung aduna ugaling income nga makabot, ibalik kini ngadto sa matag miyembro-konsumedor pinaagi sa mga modernong kahimanan nga makatabang kaayo ug dako sa pagpang-alagad ug pagserbisyo.

Isip dugang impormasyon ug kahayagan, ang BOD President nga si Dir. Cordeta midugang usab sa pag-ingun nga ang BILECO dili gayud ikakumpara sa mga kooperatiba nga rehistrado ubos sa gitawag nga Cooperative Development Authority (CDA) diin makaapud-apud sila sa patronage refund ug dividend. Kana nagdepende sa ilang gilagak nga puhunan ug membership fee samtang ang BILECO P5.00 ra.

Sa laing bahin, si Mr. Francisco Diaz, usa ka miyembro sa MSEAC Naval, nangutana mahitungod sa Statement of Comprehensive Income nga anaa sa Annual Report partikular na sa "Loss Operation" kung unsa kini. Si Mrs. Garcia mitubag sa pag-ingun nga mao kini ang gitawag nga "system loss" diin nalugi ang BILECO labi na gayud niagdtong naigo kita sa Super Typhoon Yolanda. Kahuman gayud sa maong kalamidad, nisaka pag-ayo ang atong gasto sa pagpabalik sa atong linya, poste ug uban pang istraktura unya mubo kayo ang atong collection kay wala man nahatag ang serbisyo.

Si Fr. Warner Bulacan, usa ka Aglipayon nga pari ug miyembro sa MSEAC Almeria, mipasugpot sa iyang opinyon nga maayo unta nga maapud-apud na ang mga minutes sa mga miyembro-konsumedor sa dili pa ang maong adlaw sa tigom arun kini matun-an sa matag-modawat sa maong tigom. Kini gidawat ug gipasaligan sa pangulo sa Board nga mao usab ang tagdumala sa tigom.

Usa ka hangyo gikan sa usa ka miyembro-konsumedor, siya mao si Teresita Lanzarote, gikan sa Brgy. Villa Enage, Biliran. Matud niya nga kung mahimo, klaruhon ang mga nakasulat sa Power Bill kay usahay halos dili na mabasa. Kini gipasaligan nga aksyunan ni OIC-GM Oeldan.

Ang kanhi general manager Marlon B. Roa kinsa mitambong usab sa maong panagtigom nagpahayag nga

aduna siya'y dakong pagsalig sa pagdumala sa BILECO. Gani miawhag pa siya sa tanang miyembro-konsumedor nga suportahan kini. Sa bahin usab sa mga nagdumala, misugyot siya nga magmatinud-anon sa ilang pagpang-alagad.

Gisundan usab kini ug hamobong pasalamat ni Mrs. Rebecca Salloman sa mga kaayuhang naipaabot na sa BILECO ngadto sa iyang miyembor-konsumedor.

Isip pagtapos, si OIC-GM Gerardo N. Oledan mipadangat usab sa iyang mga pamahayag. Mipasalig siya nga iyang ipadayon ug palambuon ubos sa iyang pagmando ang paghatud sa mga serbisyong gikinahanglan sa kinabag-ong katawhan sa probinsya sa Biliran.

7. Attendance Raffle

Natapos ang panagtigom pinaagi sa usa ka attendance raffle nga gipatigayon. Mipapas kini sa mga kabudlay ug kahago nga nasinati sa tanang miyembro-konsumedor labi na gayud kadtong nag-gikan pa sa halagyong mga distrito.

Ang mga mosunod mao ang mga ganti (major & minor) nga gikalipay gayud ug dako sa mga mitambong:

a. Major Prizes:

- 1. 1 Unit Refrigerator
- 2. LED TV
- 3. Washing Machine

b. Minor Prizes:

- 1. 10 units electric iron
- 2. 14 units rice cooker
- 3. 11 units desk fan
- 4. 12 units cell phones
- 5. 10 units electric kettle
- 6. 4 units oven-toaster
- 7. 1 unit blender

Natapos ang tigum tukma gayud sa alas 5 ang takna sa hapon.

CERTIFIED TRUE AND CORRECT:

ALBERTO R. ESPREGANTE
Secretary

Attested by:

JUAN R. AVILA, JR.
President

ROLANDO Z. GOZON
Vice-President

ERIK CASTULO P. CASTILLO III
Treasurer

ARNULFO C. CORDETA
Member

MESSAGE

Republic of the Philippines

National Electrification Administration

57 NIA Road Government Center Diliman, Quezon City



I convey my greetings to the Member-Consumers, Board of Directors, Officials and Employees of the Biliran Electric Cooperative, Inc. (BILECO) on your 29th Annual General Membership Assembly on November 26, 2016 with the theme, “Kabag-uhan ug Kalambuan - sa 33 Malauman ang Katumanan” (Optimism for Change and Progress at 33).

With its pristine beaches, scenic landscape and hospitable people, Biliran is a valuable tourist attraction waiting to be tapped. Hence, necessary infrastructure like electricity, has to be available, reliable and dependable in order to propel socio-economic growth in the island.

NEA recognizes BILECO’s staunch efforts in striving to be a distribution utility which its 31,745 member-consumers can rely on. In 2012, it has attained a Triple A rating. Challenges and setbacks have abound since then, but with renewed passion, firm dedication and hardwork, we believe that no difficulty is insurmountable to the men and women of BILECO. Thus, we look forward to your resolute partnership as we energize the remaining 7% of the potential connections in your area coverage.

As you gather for this occasion, I enjoin you to reflect on your gains and hitches to explore innovative ideas and devise a doable action plan to bounce back in the company of achievers. For only if you are efficient and steadfast can you readily and adequately respond to the needs of your community and serve well your member-consumers.

More power!




SONIA B. SAN DIEGO
Officer-In-Charge



MESSAGE

Republic of the Philippines

Energy Regulatory Commission

Pacific Center Building San Miguel Avenue,
Ortigas Center 1600, Pasig City,
Metro Manila, Philippines

On behalf of the Energy Regulatory Commission (ERC), I extend my warmest greetings to the officers and members of Biliran Electric Cooperative, Inc. (BILECO) on the occasion of your 29th Annual General Membership Assembly.

Your pursuit of customer satisfaction bodes well for the economic development of Biliran. As an investment priority area, the province is primed for trade and tourism opportunities. Commerce thrives on reliable infrastructure, foremost of which are electricity distribution facilities. BILECO's strong service orientation is a great foil to the uncertainty posed by frequent natural disasters.

BILECO's ongoing facility upgrades, timely adoption of the Competitive Selection Process and proactive use of consumer-facing technologies are likewise commendable. Such investments help cultivate new socioeconomic possibilities. This year's emphasis on optimism for change and progress reflects BILECO's critical role in charting a brighter future for Biliran, and is therefore most appropriate.

To the men and women of BILECO, may today's celebration renew your vigor in promoting a reliable, continuous and affordable power supply in your community. ERC staunchly supports such endeavors. Working together, we will uphold our country's economic growth and help raise the quality of life of our people.

I wish you all a productive and meaningful assembly.


JOSE VICENTE B. SALAZAR
Chairman and CEO



MESSAGE

Republic of the Philippines
HOUSE OF REPRESENTATIVES
Quezon City, Metro Manila



My warmest greetings to the Biliran Electric Cooperative (BILECO), Inc. on your 29th Annual General Membership Assembly (AGMA) at Cabucgayan Municipal Gymnasium, Magbangon, Cabucgayan, Biliran, Province on November 26, 2016.

Creating the path of light towards progress is a noble vision that all of us would aspire to attain. Let this aspiration kindle our consciousness and commitment to efficiently and honestly serve our community and households. Advancing our capability to provide reliable, economical, safe, quality and efficient power distribution system for premium customer satisfaction coupled with good governance is an integral component for inclusive growth and socio-economic development of the province.

As you hold your celebration, it is my fervent hope that BILECO with its officials, technical men and women provides power for all. With support of an active citizenry and empowered services, we can attain total electrification that would spin the engine of growth for a brighter tomorrow.

Mabuhay and more power!




HON. ROGELIO J. ESPINA, M.D., FPOA
Representative, Lone District of Biliran



MESSAGE

BILECO

Biliran Electric Cooperative, Inc.
Caraycaray, Naval, Biliran

It is my great honor and privilege to greet and welcome our distinguished guests, member-consumers, stakeholders, and all men and women of the Biliran Electric Cooperative, Inc. in this 29th Annual General Membership Assembly on November 2016.

From a modest beginning, 43 years ago today in 1973, the Biliran Electric Cooperative, Inc. has gone a long way in providing the people of the province better and more efficient service thus boosting the province's economy. And because of this, the vision of the Cooperative, as captured in this year's AGMA theme; KABAG-UHAN UG KALAMBUAN - SA 33 MALAUMAN ANG KATUMANAN will NOT be far from realization. This brings a message to everyone that there is a necessity of having a reliable and enough supply of electric power.

And this can only be met if the change we are hoping would be focused on the goal of institutionalizing quality service and continuous advocacy and awareness campaign to member-consumers on conservation and proper utilization of energy. Then the "kalambulan" we are aiming at would surely be manifested by a flourishing business and investments, thus uplifting the standard of living of the people of the province.

And as we undertake this momentous occasion, the 2016 AGMA, let us join hand in hand in expressing our commitment to move forward, strive more and be optimistic in facing the challenges that BILECO will be meeting and experiencing.

May this Assembly serve as our inspiration: BILECO, KAAGAPAY SA KAUNLARAN NG BILIRAN!

MABUHAY AND GOD BLESS!


JUAN R. AVILA, JR.
President, Board of Directors



MESSAGE

BILECO

Biliran Electric Cooperative, Inc.
Caraycaray, Naval, Biliran



My warmest greetings and felicitations to all the member-consumers of the Biliran Electric Cooperative, Inc. (BILECO) as we gather on the occasion of our 29th Annual General Membership Assembly (AGMA) today, November 26, 2016.

In the span of a little more than 30 years, BILECO has relentlessly transformed from being a humble entity into an established and self-reliant institution strengthened by years of rebuilding and reformation. Our Cooperative plummeted during its darkest hours but our fundamental values of resilience and passion to serve armored us to triumph over internal and external setbacks. However, the enormity of challenges and complexities in the power industry in the last decade has put the Coop into extreme test coupled with our susceptibility to forces beyond our control. We were challenged and we are continuously being challenged by these factors which require us to be decisive and judicious in our plans and actions.

This year's theme "Kabag-uhan ug Kalambuan - sa 33 Malauman ang Katumanan" reflects BILECO's commitment towards a better change and the optimism to headway as it treads on its 33rd year of service onwards. Our mantra for excellence is embodied in our newly established corporate vision and mission underlining ambitious programs and projects for the next 15 years. Major projects aimed to solve EC's perennial problems on power quality and system efficiency are the prime thrusts in our strategic plan. Yes, the road was never easy. But we believe that once these hitches are aptly addressed, it will rebound to quality service and improved customer satisfaction.

The extra mile of creating a ripple of change has already started last year when we participated the Region 8 ECs joint competitive procurement for the long-term baseload power supply through a competitive selection process. It was a historic and resounding accomplishment of the 11 ECs after it substantially dropped our baseload price to 3.218/kWh which will take effect from 2019 to 2038. In terms of the Key Performance Standards (KPS) for 2015, some criteria and standards were maintained while others improved. Nevertheless, our overall performance remain to lag behind due to systems loss.

BILECO has yet a long way to go. More trials are yet to come, even more tough and stern. In whatever situation we are in, we just need to possess that winning attitude to overcome all hurdles that threat and derail us along the way. For after all, these same challenges are what make us tougher and stronger as we move forward.

To all our member-consumers, I seek for your continuous participation and support in our plans and programs. You serve as the lighthouse that guides us to keep on track and take the right path. Under my watch, with the intercession of the Board and support of all the employees, we want nothing but provide you the kind of services you deserve.

Let's embrace change and move forward. Mabuhay tayong lahat!




GERARDO N. OLEDAN, REE.
OIC-General Manager

KNOW YOUR COOPERATIVE

BILIRAN ELECTRIC COOPERATIVE, INC.

BILECO is a non-stock, non-profit electric cooperative incorporated on July 6, 1973.

It is the sole distribution utility providing electric service to the province of Biliran covering seven municipalities and 117 barangays.

It started its operation with the ceremonial

lighting of the first bulb in the municipality of Biliran on June 17, 1983.

In early 1985, it held its first regular district elections and in March that year, the first Annual General Membership Assembly Meeting was also held.

BILECO marked its energization milestone on October 21, 2006

after a remarkable 100% barangay energization including the two off-grid barangays Mabini and Libertad located in Higatangan Island in Naval.

With the intensified Sitio Electrification Program, it has energized 75% of sitios in its area coverage including Sitio Palayan in Caucab, Almeria, the farthest sitio energized so



far on July 12, 2009.

On November 25, 2009, a new 10 mVA substation transformer was inaugurated located in San Roque, Biliran to address the growing demand of the province.

As of December 2015, BILECO posted a total house connection of

31,453 registering a total membership of 29,041. Naval, the largest of seven districts, comprise 36% of the total house connection.

BILECO is classified as a LARGE electric cooperative by the National Electrification Administration.





FASTFACTS

BILECO is operating in the main land province of Biliran as its franchise area including the off-grid island barangays of Mabini and Libertad in Higatangan Island. Its area coverage covers a total land area of 56,546 sq. km. It is comprised of seven municipalities/districts and 117 barangays.

No. of Barangays	House Connections	Total Membership	Percent Loading
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BILIRAN



NAVAL



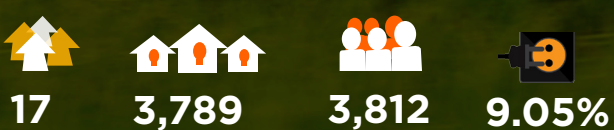
KAWAYAN



CULABA



CAIBIRAN



CABUCGAYAN





2015

OPERATIONAL HIGHLIGHTS

HAPPENS
YOU DRINK THIS?
P.S. WITH 0 SUGAR AND
SWEETENED WITH STEVIA,
ROYAL IS THE ONLY
SWEETENER
THAT'S 100% NATURAL



THE BOARD OF DIRECTORS



- 1. DIR. ALBERTO R. ESPREGANTE** - Secretary
Almeria (District 01)
- 2. DIR. ROLANDO Z. GOZON** - Vice-President
Kawayan (District 06)
- 3. DIR. JUAN R. AVILA, JR.** - President
Caibiran (District 04)

- 4. FR. ARNULFO C. CORDETA** - Member
Cabucgayan (District 03)
- 5. DIR. ERIK CASTULO P CASTILLO** - Treasurer
Culaba (District 05)

2015 BOARD OF DIRECTORS ACCOMPLISHMENTS



Year 2015 was marked with major shift of leadership because of the transition phase and the installation of Engr. Gerardo N. Oledan as the Officer-in-Charge. The BODs have chosen the new OIC-GM to spearhead the cooperative operations with the full trust and confidence. The succession was never easy. However, with the guidance and steering direction of the BODs, the commitment of transforming the organization to meet future demands upholds dearly to the very core of BILECO as an electric distribution utility. As

collegial policy making body, the August Body sees future direction in every actions they wanted to realize. While the helm of discretionary prerogative rests on their discernment, they have shown ample support and transcended beyond imagination what is expected from them. Monumental was the commitment for the over-all improvement of our distribution network. True to our mandate in distributing electricity for a safe & reliable quality, they have spearheaded in implementing necessary programs to attain this goal. Primordial also to reduce

systems loss, a key performance indicator of the over-all operations.

The Board with the chairmanship of Dir. Juan R. Avila Jr. complemented the management strategic operational thrusts especially in technical advancement of our network. Engr. Gerardo N. Oledan has proposed several projects and measures and the Board has efficaciously responded to the following proposal which eventually came into realization.



For a more justifiable and affordable rates, the Board strongly supports the participation of BILECO to Region 8 Joint Competitive Power Supply Procurement (R8 JCPSP) for the short term and long term base load power supply.

In line with their programs on corporate social responsibility, they have participated various activities such as the coastal clean-up and tree planting activities. They have approved the waiving of fees for house connection applications and utilization of the BOD's CSR to subsidize documentary requirements (2014 NEA-SEP).



To ease member-consumer's electric bills payments, the BILECO Naval Sub-Office was relocated to a more spacious and comfortable location at PNB Grounds.

Procurement of six (6) units three-phase (3-phase) Automatic Circuit Reclosers (ACRs) for protection, service reliability and safety of our distribution system, with funding requirement of around Four Million Pesos (P4,000,000.00) to be taken from the Reinvestment Fund for Sustainable Capex (RFSC).

The Board have successfully asked the National Electrification Administration to convert the P20,000,000.00 loan by BILECO into calamity grant/subsidy during YOLANDA rehabilitation.

CONCURRED ON THE HIRING OF THE FOLLOWING PLANTILLA ITEMS:

JANUARY 17, 2015

- **Manuel D. Baco, Jr.**
Meter Reader/Collector
- **Carlo Jose O. Caneja**
OGM Driver
- **Ruel V. De Leon**
Electrical Inspector
- **Louie Cabangal**
ISD Driver
- **Roderick Macabenta**
Meter Reader/Collector
- **Graciano C. Nazario, Jr.**
Meter Reader/Collector

APRIL 17, 2015

- **Ann-Marie B. Meracap**
MDO
- **Tommy L. Sabonsolin**
Financial Audit Staff

JUNE 17, 2015

- **Alfie R. Arante**
Meter Reader/Collector
- **John Dave M. Neply**
Meter Reader/Collector



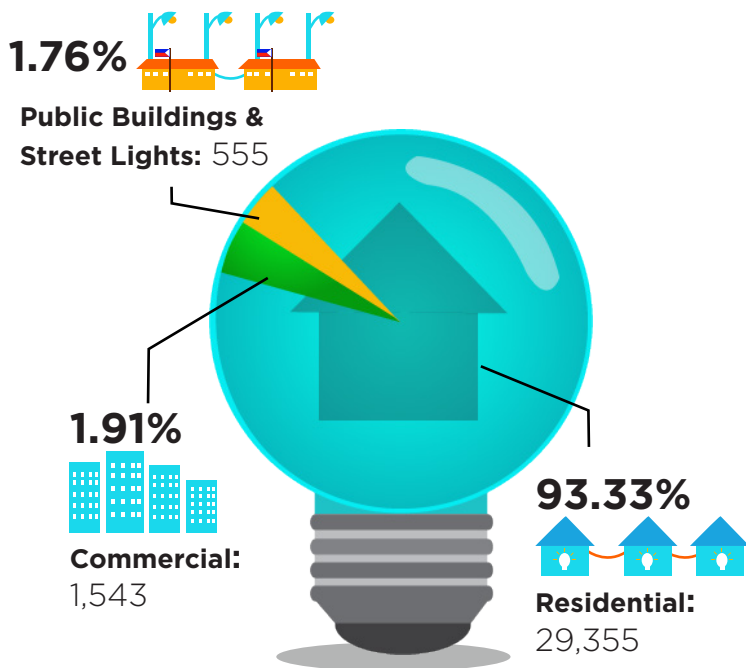
Manifested the procurement of three (3) units Automatic Voltage Regulator (AVR).



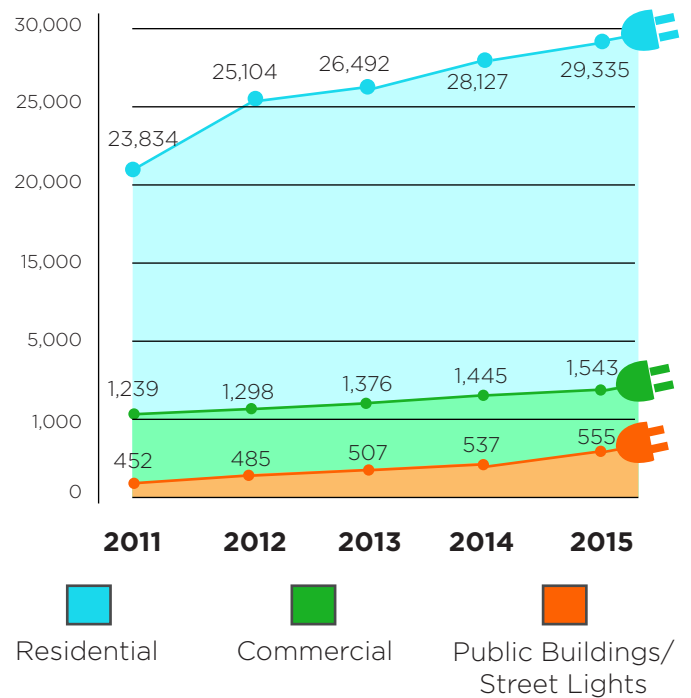


INSTITUTIONAL HIGHLIGHTS

TYPE OF HOUSE CONNECTIONS

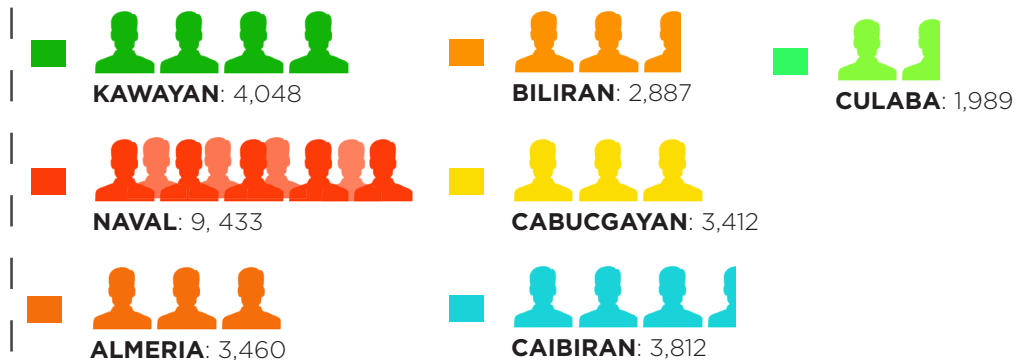
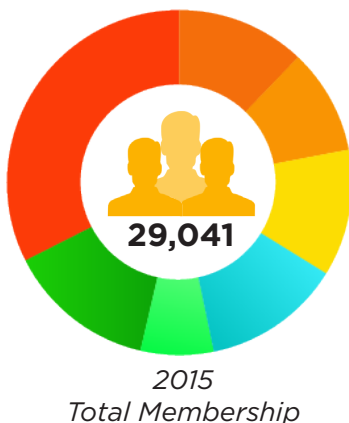


FIVE-YEAR CONNECTION GROWTH PER-TYPE OF CONNECTION

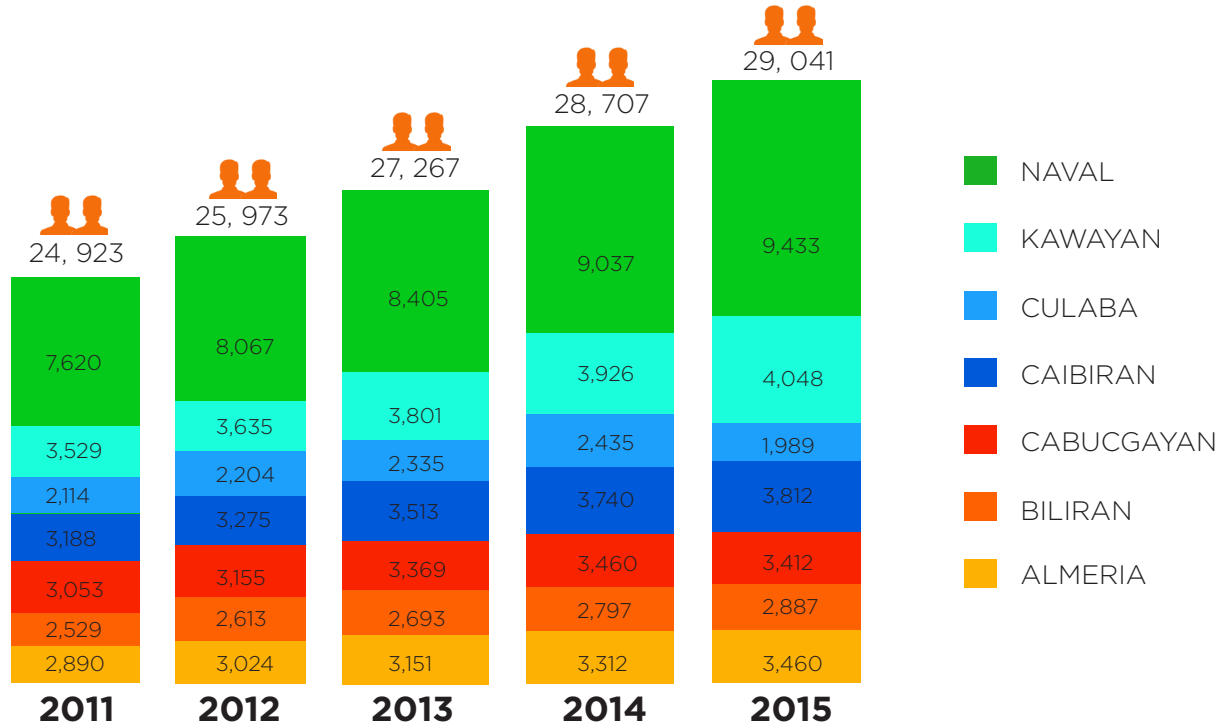


MEMBERSHIP

Categorized per Districts



FIVE YEAR MEMBERSHIP GROWTH PER DISTRICT



CUSTOMER SERVICE EFFICIENCY



1,782

COMPLAINTS SETTLED



1,135

REQUESTS SERVED



1,060

METER REPLACEMENTS ACTED



4,697

SERVICE CONNECTIONS ACTED



1,782

HOUSE CONNECTIONS ACTED

ACTIVITIES	Provisioning Time	
	STANDARD	ACTUAL
1 New Connection Application	24 hrs	4 hrs
2 Service Dropping of New House Connections	2 days	2 days
3 Line Restoration from time of receipt of interruption	4 hrs	41.66 mins
4 Complaints	No Power	24 hrs
	Billing Concerns	24 hrs
	KWHM Concerns	24 hrs
	SDW Concerns	24 hrs
5 Information Dissemination (3 days before interruption)	<ul style="list-style-type: none"> Via text Assistant Software Via Twitter and Bileco.net Facebook account is also updated 	
6 Emergency Calls	30 mins	30 mins
7 Reconnection	24 hrs	9.05 hrs



Safety Training Program for the Technical personnel



Disaster Preparedness Training

SEMINARS, TRAININGS, WORKSHOPS AND CONFERENCES

Year 2015 for BILECO was marked by a change in leadership as Engr. Gerardo N. Oledan, Technical Manager was designated as the OIC-General Manager. The transition was not easy as it requires pooling of collective efforts. The organization was hurred with many challenges, from different facets of the organization. The most challenging one is the increasing systems loss

which catapulted the EC categorization. That is why even a neophyte of being the core wheel of running the EC, Engr. Oledan pointed out the capital projects to be prioritized aimed at improving the distribution network for power reliability and efficiency. And the complexity of the technical design requires manpower expertise thus, the center of human resource ascertains the improvement of technical knowledge for Systems Loss Reduction Programs. The

need for retooling is to make sure capacity building fits the current demand of introducing and implementing long term solutions coping with the growing numbers of big load customers. For the upcoming years, major innovations and technical upgrade will be realized investing on capital expenditures coupled with capacity building to its finest.



Fire Drill



► PDEA Drug Awareness and Education Seminar last July 28, 2015



► Post Disaster Needs Assessment Training last September 21-25, 2015



2015 SEMINARS AND TRAININGS

- PDEA Drug Awareness and Education Seminar
- Orientation Seminar-Workshop for ECs on District Elections, RA 10531 and DOE Circular
- BSUP Orientation
- World Class Customer Service Seminar
- EC Tax & Compliance Awareness
- Seminar-Workshop on Work Order Procedures
- Seminar-Workshop on Internal Auditing
- Training-Workshop on Implementing Net Metering Rules & Interconnection Standards for ECs
- Safety Training Program for Technical Personnel of ECs
- NRECA Course on Cooperative Credentialed Director
- Meeting with Powersolv re: integration of engineering software from technical and finance to billing
- Cooperative Management Course I & III
- 2nd Joint FIMAP & PHILAECIA Convention
- Training for Sophos Security Alliance or Appliance
- NGCP Technical Congress
- Emergency Preparedness
- HR 101
- Training on Cyber Security Sentinel in Manila



World Class Customer Service



District Election

This year's election for the Board of Directors in the districts of Cabucgayan (District 03), Caibiran (District 04) and Culaba (District 05) saw another challenge on the part of interested member-consumers who wished to run for directorship due to the stern qualifications for the BOD as stipulated in RA No. 10531. In the districts of Cabucgayan and Culaba, for instance, a special election was called for the purpose in June due to the failure of election last March.



A Proclamation of Dir. Avila as the re-elected BOD of Caibiran

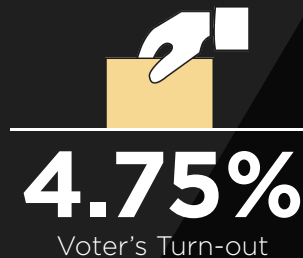


Former MSEAC member, Fr. Cordeta, during the proclamation as the newly elected BOD of Cabucgayan

CAIBIRAN



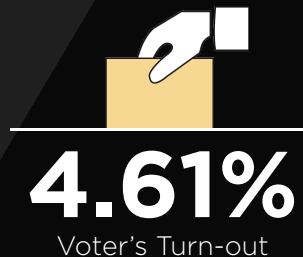
Juan R. Avila, Jr.
(Lone Candidate)
March 21, 2015



CABUCGAYAN



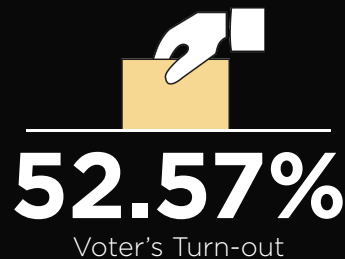
Fr. Arnulfo C. Cordeta
(Lone Candidate)
June 6, 2015



CULABA



Erik Castulo P. Castillo III
(Two Candidates)
June 13, 2015



28TH ANNUAL MEETING



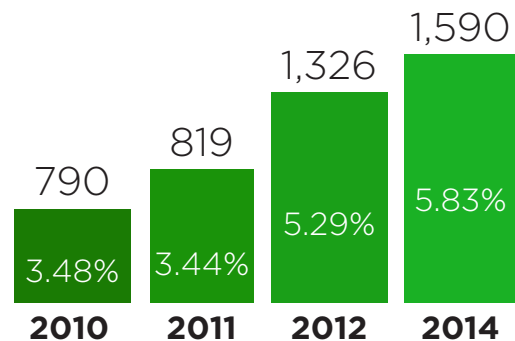
BILECO held its 28th Annual General Membership Assembly (AGMA) on May 23, 2015 at the Lower BNAC Campus Social Hall, San Isidro, Biliran, Biliran anchored with the theme “Conserve Energy Today, Consume Electricity Wisely!” A total of 1,456 member-consumers attended the annual gathering equivalent to 5.07% of the total membership.

FIVE-YEAR AGMA ATTENDANCE

2015  5.07%

1,456

Attendees



Note: No AGMA meeting was held in 2013 due to typhoon Yolanda.

INFORMATION-EDUCATION AND COMMUNICATION CAMPAIGN



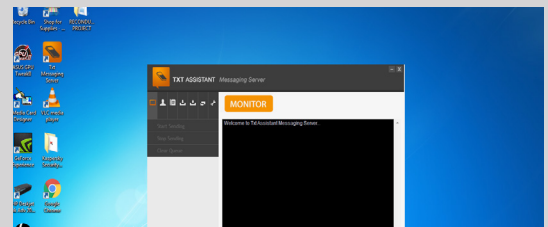
Conduct of regular meetings, conferences, symposia and fora

Information and continuing education are vital to ensure a well-informed member-consumers. For the year 2015, a number of meetings and info drive were undertaken as follows:

- Quarterly meeting with the Multi-Sectoral Electrification Advisory Council (MSEAC)
- Energy Forum to big load customers
- Energy symposium to high school students
- Quarterly meeting with the barangay electricians

Regular meeting with NEA-SEP, NIHE beneficiaries and Barangay Power Associations (BAPA)

- Attendance to Sangguniang Panlalawigan and Sangguniang Bayan sessions to present pertinent EC issues and concerns
- Meetings with barangay captains



➤ SMS BLAST for urgent messaging



- Distribution of annual reports, newsletters, brochures and leaflets
- Press releases to PIA, radio stations, cable network and LGUs
- Regular radio program every Thursday called the KKK
- Making use social media like Facebook and Twitter for info dissemination
- The use of public address system for info dissemination in remote barangays

Corporate Social Responsibility PROGRAMS/PROJECTS

COASTAL CLEAN-UP

BILECO initiated a coastal clean-up on July 2, 2015 as one of the highlights of its 2015 Coop-Union Day celebration. The clean-up held in Sitio Laca, Smo. Rosario in Naval was participated by the employees and the Board. The activity aimed to raise public awareness on the importance of the sea and its marine life and to establish a good corporate image through extending community outreach program.



PARTICIPATION IN THE NATIONWIDE TREE PLANTING ACTIVITY

In coordination with the Provincial Environment and Natural Resources (PENRO), BILECO took part in the nationwide tree planting activity on October 23, 2015 in Sitio Kabutalid, Agpangi, Naval. Around 30 personnel participated and planted some 300 mangrove propagules along the coastal site.



PROVISION OF MORTUARY ASSISTANCE TO QUALIFIED MEMBER-CONSUMERS

Under General Assembly Resolution No. 2012-03, qualified deceased member-consumers continue to avail of the mortuary assistance provided by BILECO in the amount of P2,000.00.



CONDUCT OF OPLAN ELECTRIC CHECK AS PREPARATION FOR THE OPENING OF CLASSES

T rue to its commitment of ensuring safe and stable supply of power to schools as preparation to the opening of classes, BILECO personnel conducted Oplan Electric Check to elementary and secondary schools in our area coverage.

HOSTING OF DIVISION-WIDE QUIZ BOWL AND EXTEMPORANEOUS SPEAKING CONTESTS

BILECO deemed it vital for students to be aware on the importance of electricity and its conservation. Thus, the Coop hosted a division-wide quiz bowl and extemporaneous speaking contest for high school students geared toward the awareness on energy conservation. Winners received a cash prize, a certificate and a token.



FREE INSTALLATION OF HOUSE WIRING THROUGH THE ON-THE-JOB TRAINEES

In several instances, BILECO offers free house wiring installation services not only for indigent consumers but also for schools and other entities which need assistance. On-the-job trainees oftentimes undertake the house wiring under the supervision of BILECO engineers.



PROVISION OF SCHOLARSHIP ASSISTANCE TO ONE QUALIFIED BENEFICIARY

The qualified beneficiary of the scholarship grant extended by BILECO is now on its 5th year as an Electrical Engineering student of Naval State University.



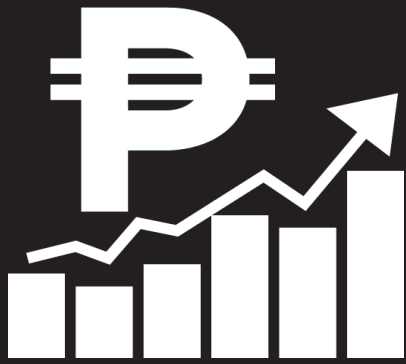
SHARING OF BLESSINGS AND SHOWING GENEROSITY THROUGH GIFT-GIVING

As a show of thanksgiving for the successful year 2015, BILECO employees initiated a caroling and gift-giving to the identified recipients in Brgy. Bato, Biliran on December 3.



WAIVING OF COOP FEES TO THE BENEFICIARIES OF NEA SITIO ELECTRIFICATION PROGRAM

In response to NEA's call to extend assistance to indigent electrification beneficiaries, BILECO has not only streamlined the connection process but also minimized the cost in relation to the application of new connection for the SEP beneficiaries through waiving of some Coop fees.



FINANCIAL HIGHLIGHTS

2014

Increase
 Decrease

2015

204,873,978.00



21%
 NET SALES



247,415,570.00

40,986,199.00



59%
 CASH FLOW



65,326,713.00

304,903,917.00



59%
 TOTAL ASSETS



361,068,324.00

109,880,129.00



8%
 CURRENT LIABILITIES



118,892,940.00

139,119.00



44%
 NET INCOME



200,905.00

53,675,724.00



5%
 GROSS INCOME



56,148,444.00

46,526,308.00



11%
 OPEX



51,511,560.00

3,073,009.00



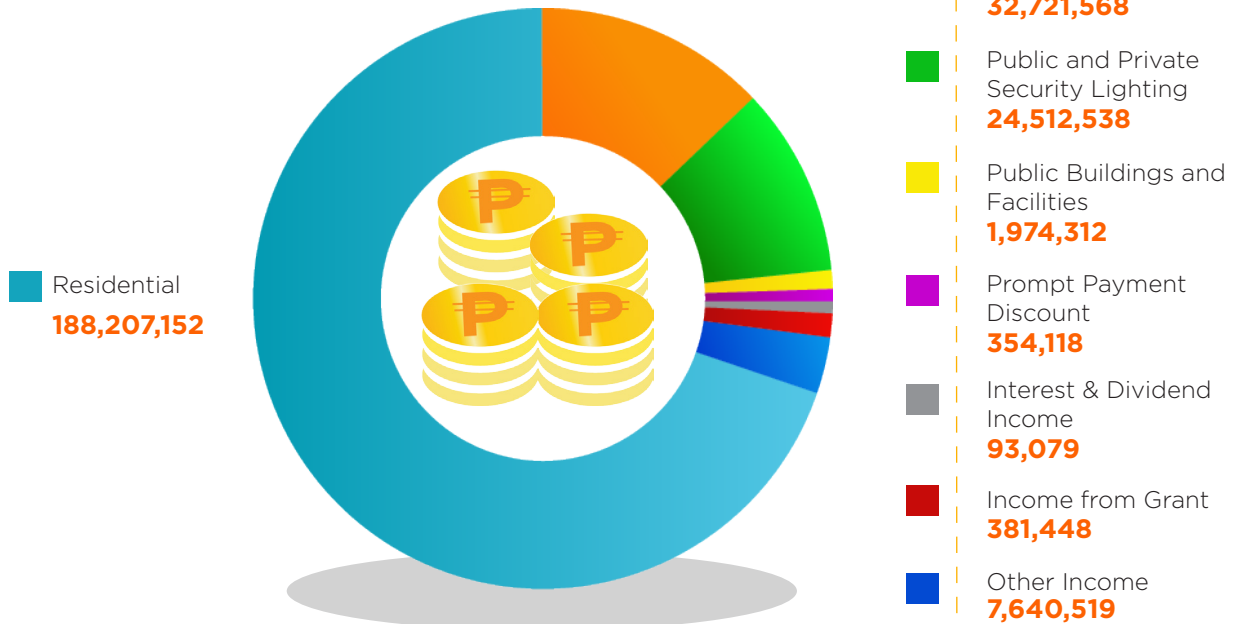
-16%
 FINANCE COST



2,573,675.00

- Net Sales - Net Energy Sales from Commercial, Residential, Public Building & Street Lights
- Cash Flow - Cash Balance at the End of Year
- Total Assets - includes Current & Non Current Assets
- Current Liabilities - payables to power suppliers, accounts payables, accrued liabilities & others
- Gross Income - Net Energy Sales less Cost of energy sold
- Opex - Operating Expenses includes General and Administrative expenses
- Finance Cost - debt service cost NEA and other institution
- Net Income - Gross Income less Opex, Depreciation & Finance Cost

Sources of Revenue



Sales by Type of Consumers



Residential Sales
188,207,152



Commercial Sales
32,721,568

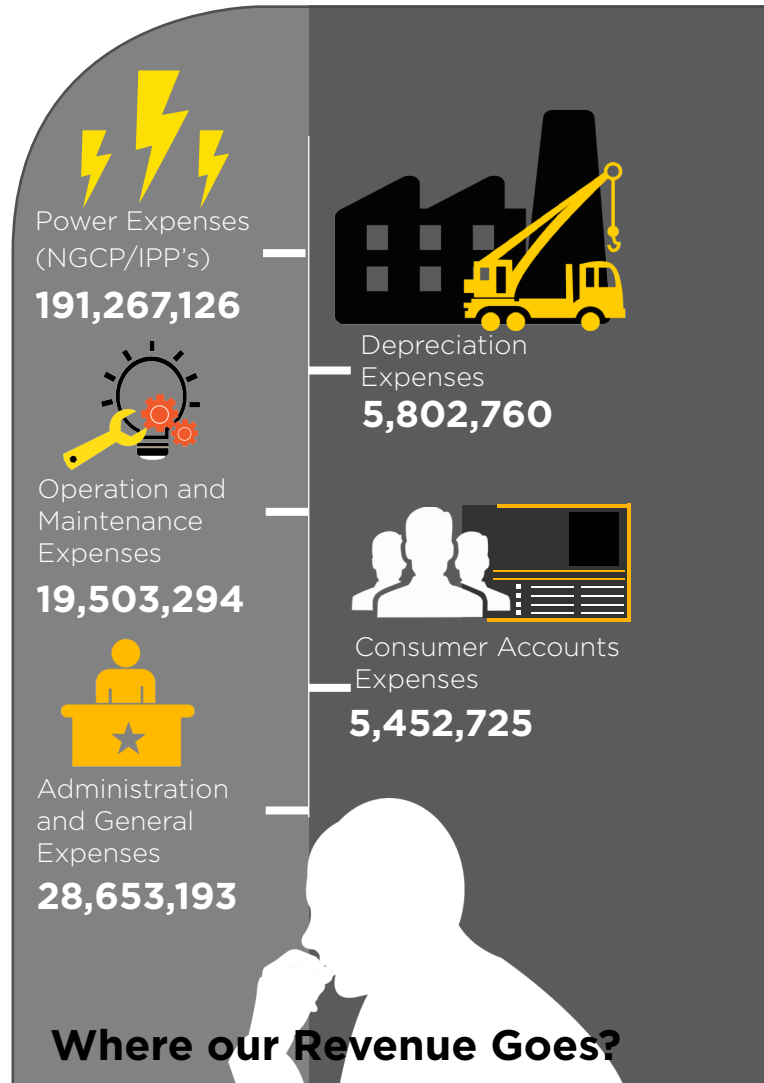
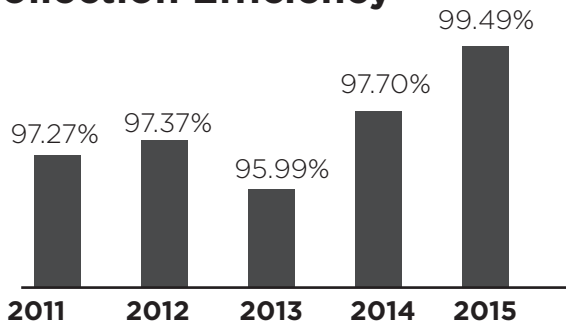


Sales to Public Building and Facilities
24,512,538



Sales to Public St. & Highway Lighting
1,974,312

Collection Efficiency

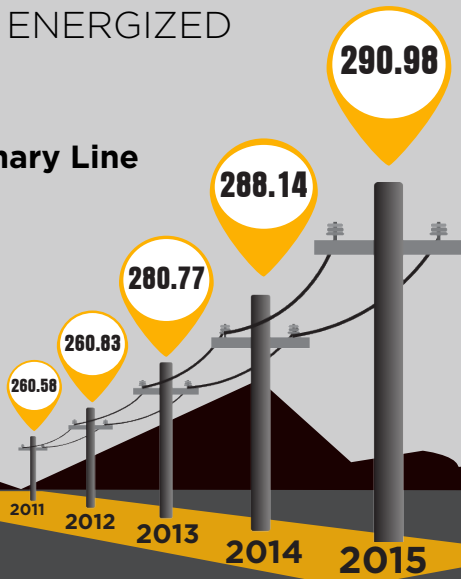




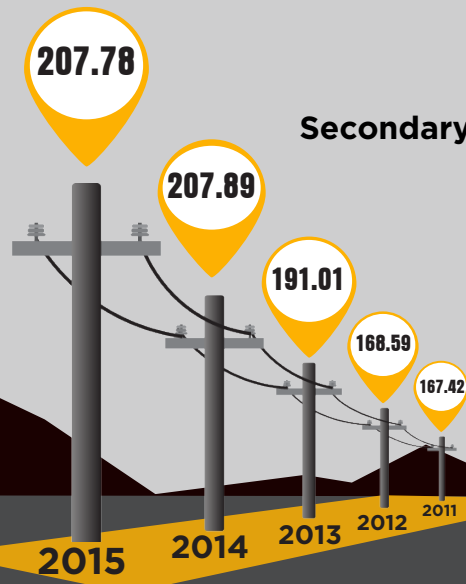
TECHNICAL HIGHLIGHTS

DISTRIBUTION SYSTEM (in KMs.) LINE ENERGIZED

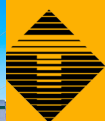
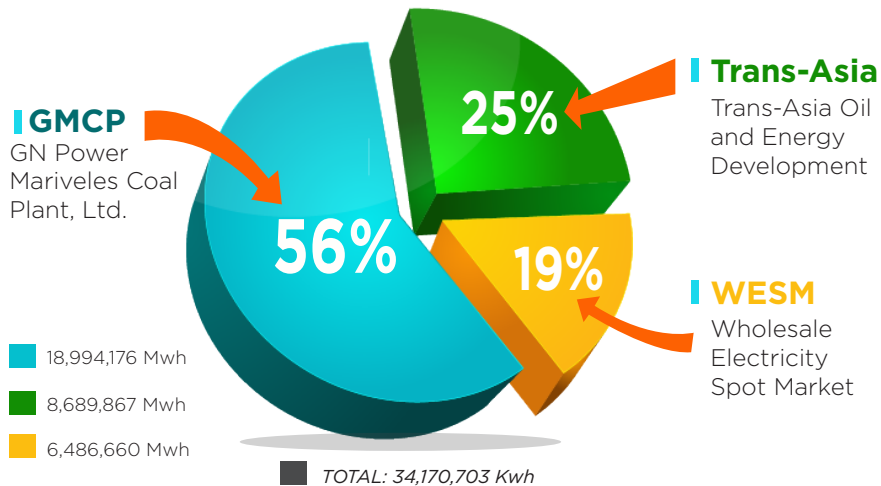
Primary Line



Secondary Line



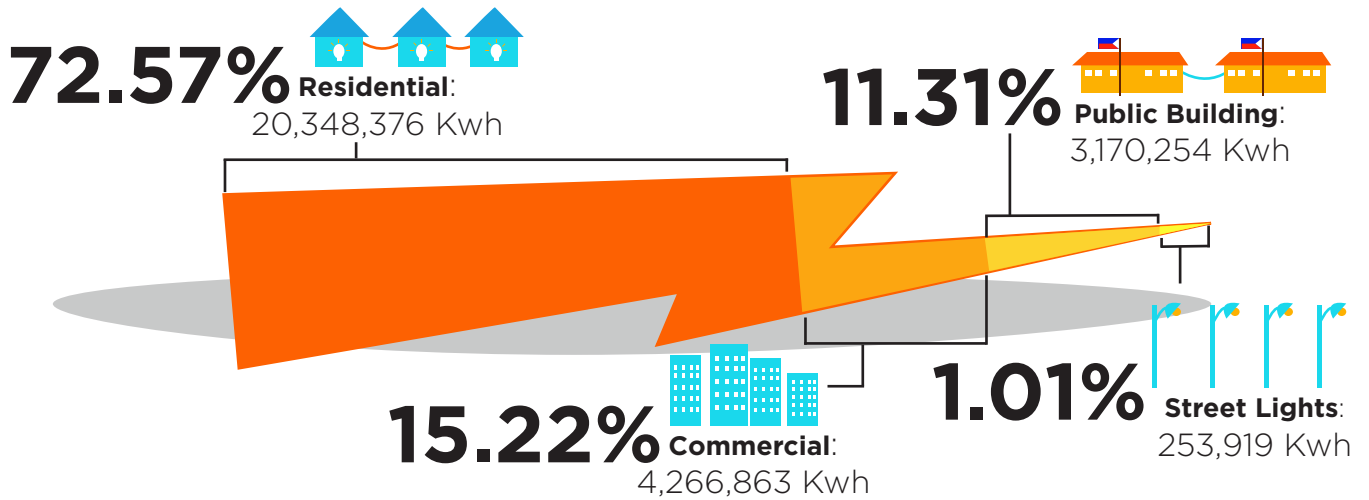
SOURCES OF POWER



TRANS-ASIA
OIL & ENERGY DEVELOPMENT
A PHINMA Company

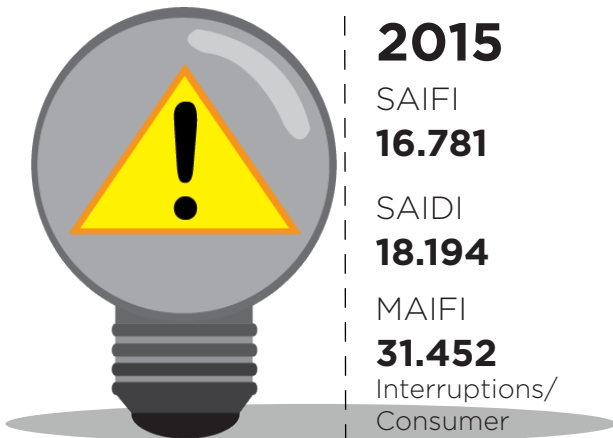


POWER SOLD PER CLASS



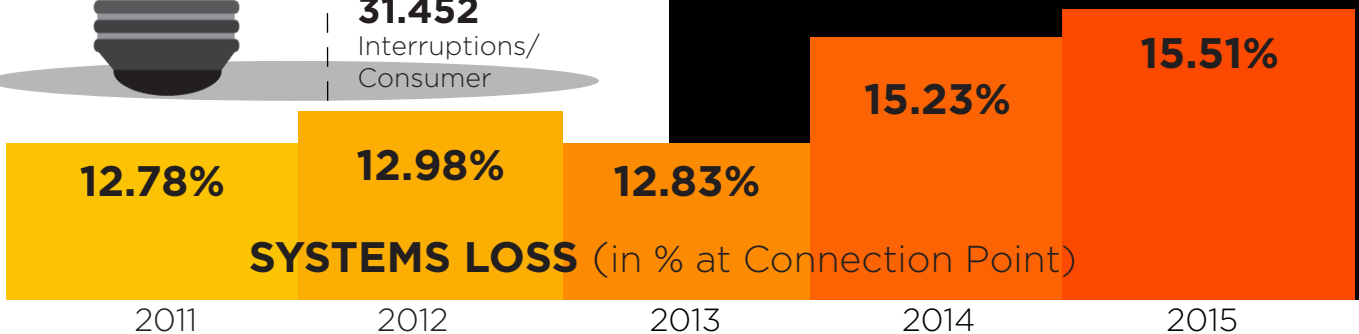
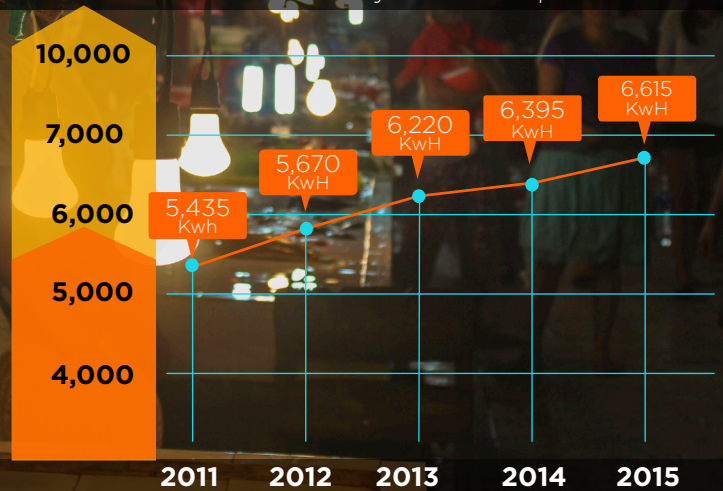
FREQUENCY OF INTERRUPTIONS PER CONSUMERS

Power interruptions are a common occurrence in Distribution Utilities (DU) since no DU has a perfect distribution system. However as mandated by the National Electrification Administration (NEA), DUs must follow standards measured by what is known as Key Performance Indicators (KPI) to assess the reliability of the DUs Distribution System. System Average Interruption Frequency Index (SAIFI) is the average number of interruptions that a customer would experience. System Average Interruption Duration Index (SAIDI) is the average outage duration for each customer served. MAIFI is the average number of momentary interruptions that a customer would experienced during a given period.

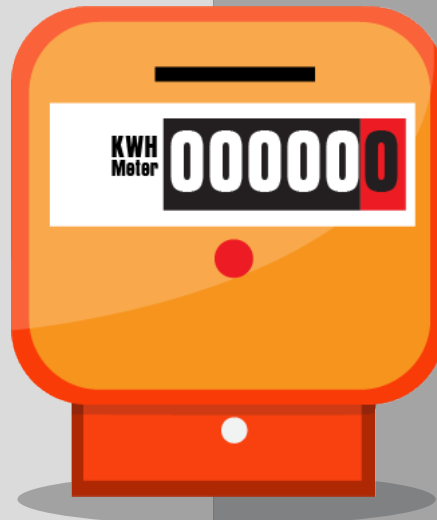
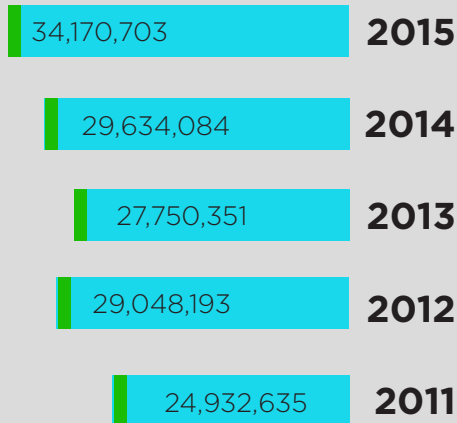


PEAK LOAD/PEAK DEMAND

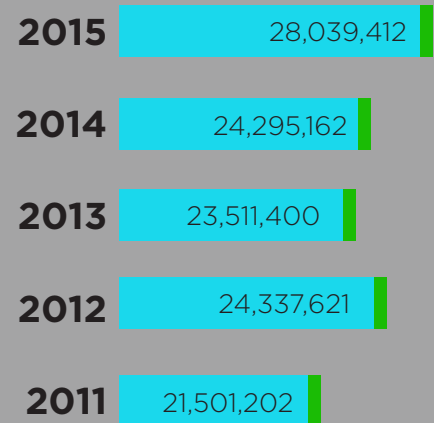
These two terms are used interchangeably to denote the maximum power requirement of a system at a given time, or the amount of power required to supply customers at times when need is greatest. They can refer either to the load at a given moment or to average load over a given period of time. BILECO's substation has a capacity of 10 MVA with 12.5 MVA at its maximum. Below is the history of BILECO's peak demand.



kWH Purchased



kWH Sold



SITIO ELECTRIFICATION PROJECT

Sitio Electrification Program (SEP) is a priority program of the Department of Energy and the National Electrification Administration. This year, eight sitios were included in the project benefitting more than 160 households. The Coop was able to waive some fees related to new connection application and has coordinated with the respective local governments to also waive LGU fees. Right of way was also a key challenge in the implementation of the project. However, through the assistance of the barangay officials and the intervention of the Board and the LGUs, BILECO was able to energize the following sitios:



Sitio	Barangay	Municipality	Date Completed	Date Energized	Budget
Gemelina	Talahid	Almeria	April 29, 2015		P480,0280.10
Lower Tamarindo	Tamarindo	Almeria	April 29, 2015	June 18, 2015	P909,991.28
Tigbao	Balaquid	Cabucgayan	April 30, 2015	June 3, 2015	P1,047,735.45
Kalambis	Union	Caibiran	April 29, 2015	December 16, 2015	P1,046,529.09
Matin.aw	Villa Vicenta	Caibiran	April 29, 2015	December 16, 2015	P592,750.83
Pikas	Virginia	Culaba	May 9, 2015	June 10, 2015	P817,818.59
Buranting	Calumpang	Naval	April 29, 2015	June 11, 2015	P654,181.93
Tinos	Haguikhican	Naval	April 15, 2015	June 24, 2015	P1,204,668.08
Total					P6,753,755.25



BILECO 2015
PICTORIALS

2015 BILECO



Coastal Cleanup



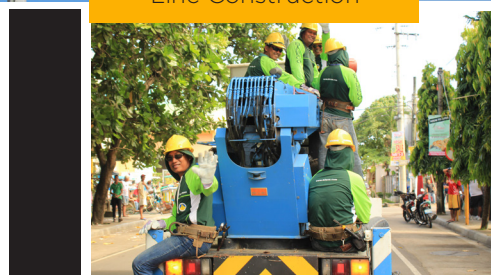
World Class Customer Service Seminar



Emergency Preparedness Training

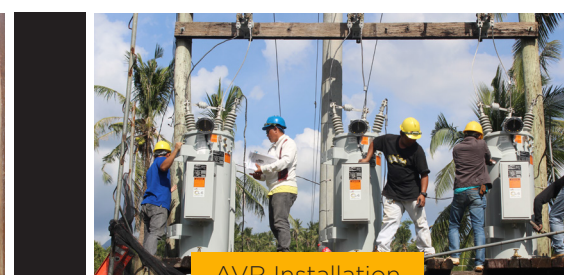


Line Construction



Energy Forum

2015 Coop-Union Day Celebration



AVR Installation





District Election



Barangay Electrician Association (BEA)

Sitio Electrification Program (SEP)



ERC Public Hearing

Tree Planting



Handog Pamasko



10MVA Sub-Station





LAURENCE I. DELA PEÑA
*System Administrator/
WESM Trader*

GERARDO N. OLEDAN, REE
OIC-General Manager

MAUREEN D. NIERRA, CPA
Internal Auditor

OFFICE OF THE **GENERAL MANAGER** & INTERNAL AUDIT





ALLAN JOSEPH S. BORRINAGA
ISD Manager

MICHAEL M. GABING
*Human Resource and
Administration Supervisor*

INSTITUTIONAL SERVICES DEPARTMENT





MA. ROSARIO R. BANTOLA
Accountant



MA. LEIZYL Q. GARCIA
FSD Manager

RAZEL Q. CASAS
*Meter Reading, Billing and
Collection (MRBC) Supervisor*

FINANCE SERVICES DEPARTMENT





LUCRECIO S. VIDAL, JR., REE
Area 2-Engineer

CARLITUS CAE B. CASINILLO
OIC-TSD Manager

ROQUE B. MACOROL, REE
Area 1-Engineer

TECHNICAL SERVICES DEPARTMENT





WORKING COMMITTEES FOR THE 29TH ANNUAL GENERAL MEMBERSHIP ASSEMBLY

COMMITTEE/ASSIGNMENT	LEAD PERSON/ASSISTANTS	MEMBERS	
REGISTRATION AND SNACKS & RICE DISTRIBUTION	Razel Casas/ Ma. Leizyl Garcia		
	Group 1 - Nora Arquisola	Manuel Baco	John Dave Neply
	Group 2 - Razel Casas	Alex Quinto	Jiza Rosendal
	Group 3 - Jesus Masibag	Teodoro Abonales	Aldwin Saludar
	Group 4 - Divina Casinillo	Allan Obaob	Alfie Arante
	Group 5 - Albert Pitao	Ruel Canonoy	Roderick Macabenta
	Group 6 - Dante Casas	Norman Catigbe	Graciano Nazario
	Group 7 - Dindo Malabat	Rommel Tambis	Allan Labajo
REFERENDUM	Allan Joseph Borrinaga	FSDM TSDM	IA HR Supervisor
VENUE AND STAGE PREPARATION including PREPARATION FOR BACK-UP GENERATOR	Lucesio Vidal, Jr. Edrich Sacare	Ruel de Leon	Rosendo Navarro
		Edmund Aguirre	Juanito Pilande
		Jeffrey Rasonabe	Genee Ysulan
		Juanito Garcia, Jr.	Edwin Abad
		Bebiano Cobacha	Nestor Sericon
		Jeany Cumayas	Evelyn D. Olimba
		Edrich Sacarre	Ghinly Arandia
	Sabeniano Aguilon, Jr.	All TSD Contractual Employees	
CHAIRS AND TABLES	Michael Gabing	Katherine Madronio	Tommy Sabonsolin
DOCUMENTATION	Laurence dela Pena	Jeferson Holoyohoy Dobbie Ebina	Bejay Holanda
LIGHTS AND SOUNDS/ RECORDING OF PROCEEDINGS	Jerry Mercader	Richardo Cabalquinto	Ruel Noquera



COMMITTEE/ ASSIGNMENT	LEAD PERSON/ ASSISTANTS	MEMBERS	
TRANSPORTATION	Carlitus Cae Casinillo Roque Macorol	Caibiran: Jeany Cumayas Culaba: Nilo Sales Cabucgayan: Joseph Montiadora Kawayan: Roydan Morata Biliran: Jeremias Abilar Naval: Juanito Garcia Almeria: Roy Montes	Augmentation: Rolando Gragata Claro Regodo Reynaldo Abilar Franklin Bornillo Neil Juntilla Zaldy Dela Peña
RAFFLE DRAW AND MEMBERSHIP VERIFICATION	Ma. Rosario Bantola John Mocorro	Rhonalyn Mocorro Rene Trupil Carl Mark Pedrera	Ricardo Cabalquinto Warren Balondo
SOLICITATION	Maureen Nierra	Albert Pitao Ma. Rosario Bantola	Laurence dela Pena Tommy Sabonsolin
PROGRAM/EMCEE	Allan Joseph Borrinaga Ann-Marie Meracap Maureen Nierra	Warren Balondo	Rhona Lyn Mocorro
USHERS/ USHERETTES	Famela Bagasina Mark Jay Corilla	Brice Zyra Garin Rhona Lyn Mocorro	Carl Mark Pedrera
LEIS PREPARATION	Lilibeth Caliao Razel Casas	Ghinly Arandia	Famela Bagasina
GUESTS IN-CHARGE	Michael Gabing Katherine Madronio	ISDM, OIC-TSDM, FSDM, SYSTEM ADMIN/IT	
ERRAND	Louie Cabangal Efren Arancina	Benjie Magallanes Venancio Lising, Jr. Rene Trupil Jover Gallo	Johnny Barotol Norman Sanoy Nestor Sericon Edito Dela Peña
CROWD CONTROL	Roque Macorol John Mocorro	Police Personnel (LGU Cabucgayan) Biliran Prov. Police Office Rosendo Navarro	Barangay Tanod BILECO Security Sabenario Aguilon

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ENGR. GERARDO N. OLEDAN
Consultant

“
Unity is strength...
when there is teamwork
and collaboration,
wonderful things can be achieved.”

- Mattie J.T. Stepanek

